

Our Levels of Care

- **Tele Care**

24-hour emergency call service provided by Adorn Manx Care Phone.

- **Home Care**

Flexible home care tailored to individual needs.

- **Extra Care**

Assisted living in a specially designed apartment complex in Douglas.

- **Residential Care**

Full care and lifestyle support in our Douglas and Ramsey homes.

- **Nursing Care**

Specialist care in our purpose-built Ramsey facility.

More information about our complete care services can be found in our company brochure, individual leaflets and on our website www.adorn.co.im. Alternatively, contact The Care Office for more information (see rear of leaflet for details).



Communication: Talk to Us

Client feedback is invaluable in helping us to improve and develop our services, so we always want to hear your thoughts and suggestions. We also regularly seek the opinion of our clients, family and friends through our Quality Assurance Questionnaires. If, for any reason, you are not satisfied with any aspect of our service, we want to hear from you so that we can take action immediately. We are always listening to you.

For any of the Adorn services, please contact:

The Care Office
75 Main Road, Onchan IM3 1AJ

Telephone: (01624) 626000

For further information about Adorn Domiciliary Care Limited and the full range of services we provide, visit

www.adorn.co.im

Email: admin@adorn.co.im

For more information about Hartford Homes, call (01624) 631000 or visit www.hartford.im



Your Guide to the

Extra Care Service

St Ninian's Court



ADORN
Domiciliary Care Ltd

'Caring for the Island's community'

Who We Are

Founded in 2002, Adorn Domiciliary Care Limited provides high quality residential and homecare services. Uniquely for the Isle of Man, we offer five levels of care under one banner, tailored to meet changing needs. These range from an extra helping hand for elderly people still living in their own homes to full-time, specialist nursing care. This comprehensive service means that clients and families can rely on familiar team members and consistent quality of service through changing circumstances. Adorn Domiciliary Care is with you all the way.

What is Extra Care?

Extra Care, one of the five levels of care offered by Adorn, bridges the gap between conventional retirement living and residential or nursing care. It is available through St Ninian's Court, a complex of 36 managed apartments for Over 50s near central Douglas designed and built by Hartford Homes. Residents can choose from a suite of support services provided by Adorn Domiciliary Care Limited, giving them the perfect blend of independence, comfort and security.

Living at St Ninian's Court

Stylish, modern and superior in quality, the St Ninian's Court apartments have been specially designed by Hartford Homes to suit people over the age of 50. Set in peaceful, attractive surroundings in the grounds of St Ninian's Church, the complex enjoys a fantastic location close to central Douglas and all its amenities.

Maintenance of the apartments and their grounds is undertaken by a management company, owned by the residents and covered by a single annual service charge. This leaves you free to enjoy your life amongst like-minded people.

Choose Your Care Services

Following the purchase of an apartment, you can choose the level of care you require from a comprehensive package of services, which include everything from domestic support to medical care to recreational activities:

- A 24-hour, 365 days a year emergency tele care service from Adorn Manx Carephone
 - Help with meals provision
- Personal assistance (ie with bathing, dressing, mobility)
 - Access to health and medical services, plus care planning assessment
 - Medication management
 - 24-hour security through care staff
 - Housekeeping services
 - Personal laundry services
- A dedicated management company

Our services are designed to suit your individual lifestyle and needs. Should you wish to change the support you receive in any way or at any time, simply let us know and we will attend to your wishes.

