

Committed to Best Practice

We are committed to best practice and ensure that all aspects of our business are integrated into a regularly updated master policy manual.

A copy of our Inspection Report is available on request. Our Philosophy of Care and Complaints and Concerns Procedure, to which we strictly adhere at all times, are also available upon request.

Alternatively, you can find this information in full in the Adorn Domiciliary Care Limited company brochure and at www.adorn.co.im

Our Commitment to You

Our chief aim is to ensure that our clients enjoy the greatest possible quality of life.

We have a clearly-defined charter of clients' rights which underpins our operation and reassure both clients and families of our commitment to them.

This charter appears in full in our company brochure and on our website.



Communication: Talk to Us

Client feedback is invaluable in helping us to improve and develop our services, so we always want to hear your thoughts and suggestions. We also regularly seek the opinion of our clients, family and friends through our Quality Assurance Questionnaires. If, for any reason, you are not satisfied with any aspect of our service, we want to hear from you so that we can take action immediately. We are always listening to you.

Contact Adorn Domiciliary Care Limited

The Manager
Eastfield Mansion House
Douglas, Isle of Man
IM1 4AU

Tel: (01624) 673247

For any of the Adorn services, please contact:

The Care Office
75 Main Road, Onchan IM3 1AJ

Telephone: (01624) 626000

For further information about
Adorn Domiciliary Care Limited
and the full range of services we provide, visit

www.adorn.co.im

Email: admin@adorn.co.im

Your Guide to

Eastfield

Mansion House



ADORN
Domiciliary Care Ltd

'Caring for the Island's community'

Welcome to Eastfield Mansion house

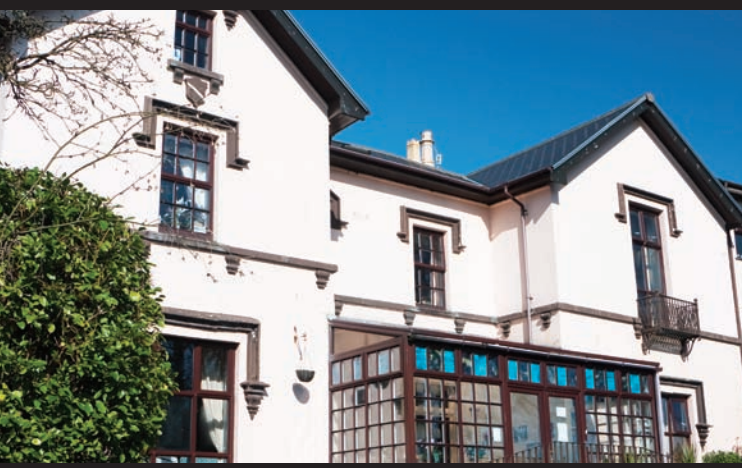
Eastfield Mansion House, in the heart of Douglas, is a dedicated care facility for elderly members of our community who can no longer live in their own home.

Registered for twenty-two residents, Eastfield provides excellent care in a safe, welcoming environment where every individual is treated with genuine warmth and respect.

One of the Island's premier care homes, Eastfield is registered with the Isle of Man Government's Department of Social Care and run by Adorn Domiciliary Care Limited, who have specialised in the provision of high quality residential and home care services in the Isle of Man since 2002.

Some people come to Eastfield for a short period of convalescence while others make Eastfield their permanent home. Whatever the reason for your stay, we will do everything in our power to help you settle into and enjoy your new 'home from home'.

Our way of life at Eastfield is completely geared to our residents' needs and wishes and the health and wellbeing of each individual resident is always our top priority.



Where Are We?

Eastfield is located on a quiet residential street close to all the amenities of Douglas. Our central location also makes it easy for friends and family to visit at any time.

Our three-storey Victorian mansion house has been fully refurbished to create light, spacious rooms which are tastefully furnished and designed to suit residents' needs.

The communal areas consist of two lounges, a dining room and two conservatories, while outside, you will find a sheltered garden where residents can enjoy the fresh air and sunshine on fine days.

Your Health and Wellbeing

Twenty-four hour care is provided by our team of highly qualified, experienced healthcare assistants. The care you receive is determined by your individual needs and is regularly assessed to make sure that it meets those needs on an ongoing basis. Additional healthcare - such as an appointment with your GP or dentist - is easily arranged for your convenience.



Lifestyle and Activities

We want you to enjoy as much continuity as possible between your home life and your time at Eastfield. We encourage you to come and go as you please; enjoy visits from family and friends; and stay as active and independent as possible.

While we do arrange social activities and suggest interests which may suit you, how you spend your time at Eastfield is entirely up to you.

Care Planning

We understand that our clients' needs are individual and ever-changing. Our care plans are formulated through detailed assessment and in consultation with the client.

You and your advocate will always be consulted prior to any changes, which will never be made without your full consent. While input from relatives and friends can be helpful, our foremost commitment is to you.

For more information about Eastfield Mansion House, please enquire about our prospectus.

