

## Care Planning

We understand that our clients' needs are individual and ever-changing. Our care plans are formulated through detailed assessment and in consultation with the client.

You and your advocate will always be consulted prior to any changes, which will never be made without your full consent.

While input from relatives and friends can be helpful, our foremost commitment is to you.



## Committed to Best Practice

We are committed to best practice and ensure that all aspects of our business are integrated into a regularly updated master policy manual.

A copy of our Inspection Report is available on request. Our Philosophy of Care and Complaints and Concerns Procedure, to which we strictly adhere at all times, are also available upon request.

Alternatively, you can find this information in full in the Adorn Domiciliary Care Limited company brochure and at [www.adorn.co.im](http://www.adorn.co.im)

## Communication: Talk to Us

Client feedback is invaluable in helping us to improve and develop our services, so we always want to hear your thoughts and suggestions. We also regularly seek the opinion of our clients, family and friends through our Quality Assurance Questionnaires. If, for any reason, you are not satisfied with any aspect of our service, we want to hear from you so that we can take action immediately. We are always listening to you.

Contact Adorn Domiciliary Care Limited

The Manager  
Beaconsfield Tower Care Home  
The Close, Jurby Road  
Ramsey, Isle of Man IM8 3PQ

Telephone: (01624) 815421

For any of the Adorn services, please contact:

The Care Office  
75 Main Road, Onchan IM3 1AJ

Telephone: (01624) 626000

For further information about  
Adorn Domiciliary Care Limited  
and the full range of services we provide, visit

[www.adorn.co.im](http://www.adorn.co.im)

Email: [admin@adorn.co.im](mailto:admin@adorn.co.im)

Your Guide to

# Beaconsfield

Residential and Nursing Homes



**ADORN**  
Domiciliary Care Ltd

*'Caring for the Island's community'*

## Welcome to Beaconsfield

Welcome to Beaconsfield Tower, our integrated care complex in the north of the Island. Situated in a quiet part of Ramsey, Beaconsfield Tower consists of our small residential home and our purpose-built nursing home which together are designed to meet the full spectrum of individual care needs.



One of the Island's premier care facilities, Beaconsfield is run by Adorn Domiciliary Care Limited, who have specialised in the provision of high quality residential and homecare services in the Isle of Man since 2002.

Some people come to Beaconsfield for a short period of convalescence while others make it their permanent home.

Whatever the reason for your stay, we will do everything we can to help you settle into your new environment. Our way of life at Beaconsfield is completely geared to our residents' needs and wishes and the health and wellbeing of each individual resident is always our top priority.

## Where Are We?

Beaconsfield Tower Residential Home and Beaconsfield Nursing Home are situated near the centre of Ramsey, close to Ramsey Cottage Hospital, the local medical centre and all amenities. This makes it reassuringly convenient for both residents and their family and friends.

### Beaconsfield Tower Residential Home

Beaconsfield Tower offers a true 'home from home' in tranquil surroundings for just sixteen residents. Encircled by attractive gardens, our accommodation is made up of a self contained bungalow and a picturesque cottage known as 'the croft'. In addition to this is Beaconsfield House, a former vicarage, which caters for three clients.

This variety of accommodation allows couples and individuals to choose the living arrangement which suits them best. At Beaconsfield, you can enjoy the benefits of quality care while retaining a high degree of independence.

Beaconsfield has been fully modernised and developed with residents' needs and comfort in mind. Our small numbers mean that there is a high ratio of carers to residents, ensuring attentive yet unobtrusive care at all times.

### Beaconsfield Tower Nursing Home

Opened in early 2011, Beaconsfield Nursing Home has been purpose-built to offer the highest level of specialist, round-the-clock nursing care. With only 34 beds, our nursing home offers an enviably high ratio of carers to residents and a nurturing environment.

Your quality of life is our central concern and we will do everything within our power to alleviate any pain or difficulty in your circumstances. At all times, you and your family can expect to be treated with the utmost respect, sensitivity and compassion.

## Your Health and Wellbeing

Twenty-four hour care is provided by our team of highly qualified, experienced healthcare assistants.

The care you receive is determined by your individual needs and is regularly assessed to make sure that it meets those needs ongoing. Additional healthcare - such as an appointment with your GP or dentist - is easily arranged for your convenience.

## Lifestyle and Activities

We want you to enjoy as much continuity as possible between your home life and your time at Beaconsfield.

We encourage you to come and go as you please; enjoy visits from family and friends; and stay as active and independent as possible.

While we do arrange social activities and suggest interests which may suit you, how you spend your time at Beaconsfield is entirely up to you.

For more information about Beaconsfield or any of its facilities, please enquire about our prospectus.

